

CIVICOPTIMIZE

process automation
and digital services



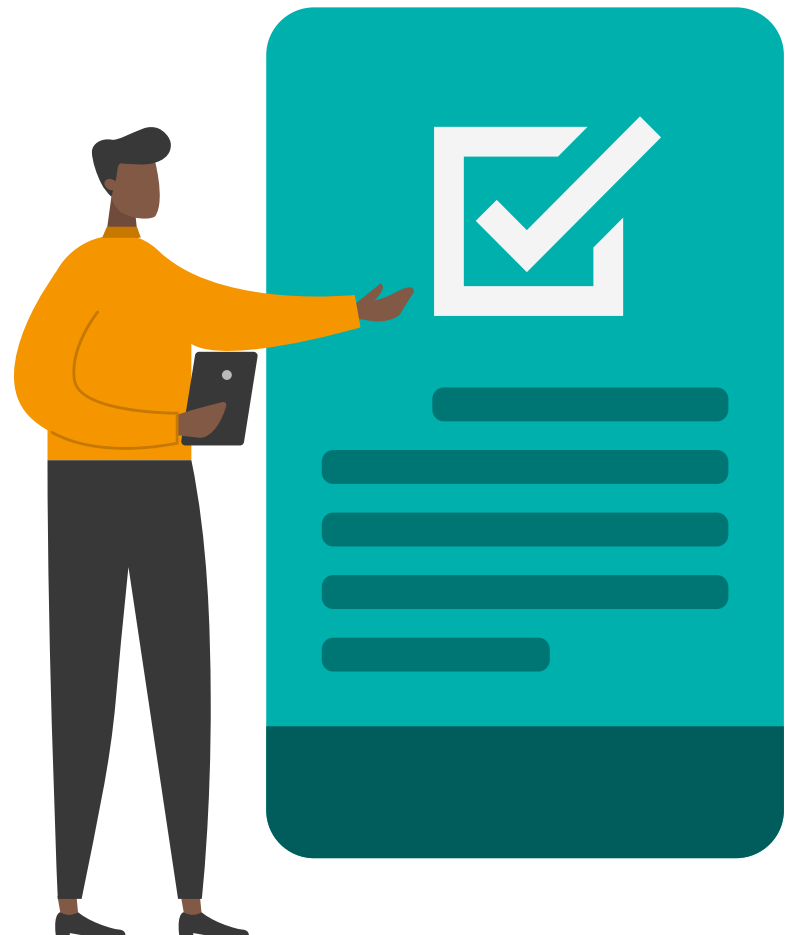
Serve Your Residents Online, Not in Line

Process Automation and Digital Services
Solutions from CivicPlus®

—

Gone are the days of paper processes and manual workflows. Instead, today's residents expect on-demand, digital access to their local government, which means administrations need customizable, scalable, easy-to-implement tools to meet these expectations.

CivicPlus' Process Automation and Digital Services solution lets you automate tasks and daily processes to free up more time to govern, serve, and operate your administration. It also allows you to provide resident-facing digital services, increasing revenue and reducing time spent by both staff and residents.





CivicPlus' Process Automation System and Digital Service Solutions Provide:

- A government form template library for every department
- Secure data (HIPAA/PHI, PCI, PII)
- Built-in integrations
- Approvals workflow automation
- Analytics to track submissions and usage
- Same-day implementation and deployment
- Functionality to build mobile app solutions with no coding



Use CivicPlus for every resident and department need.

We have 150+ pre-built and ready-to-use form templates, including:



License applications and renewals



Inspections and audits



Online payments, e-signature, and digitized documents



Incident reporting



Requests for information

Serve your residents online and not in line.

- Eliminate paper processes
- Maximize revenue
- Meet modern expectations

Our Process Automation solution is used by 50+ governments, 10,000+ users, and for 500,000+ resident transactions and counting.

Learn more at civicplus.com/civicoptimize